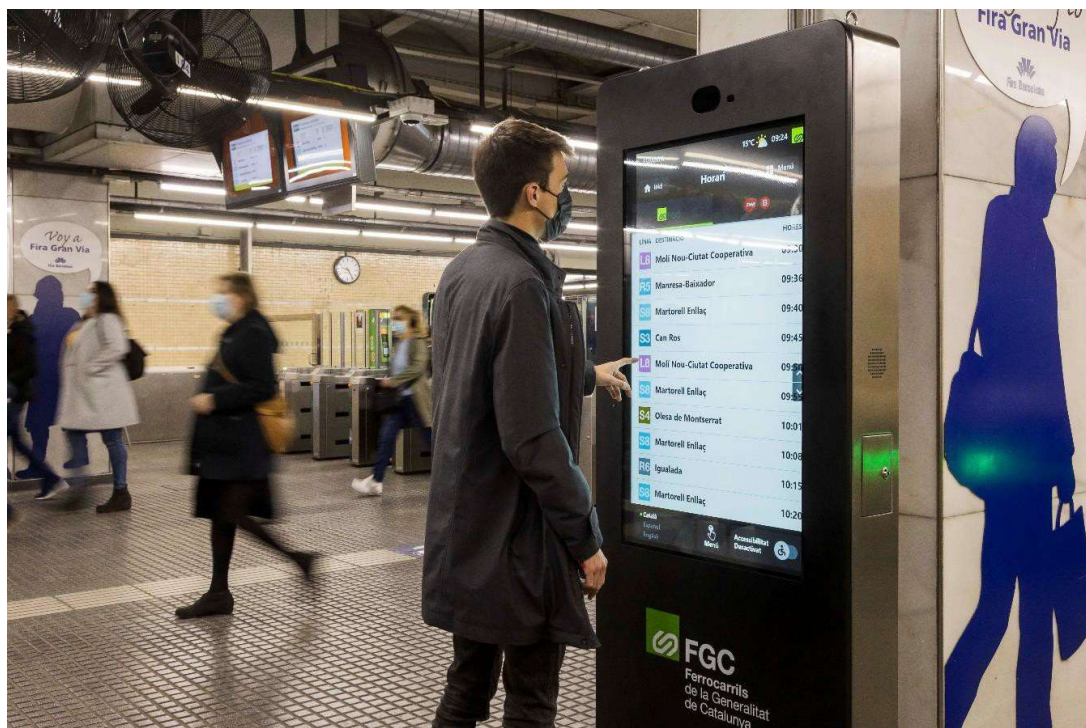


Ferrocarrils puts into service new interactive information kiosks at its stations

- Digital kiosks provide real-time information on schedules, incidents, scheduled service disruptions, or options for completing the trip with other operators.
- They have installed a total of 27 stations on the lines Barcelona-Vallès and Llobregat-Anoia



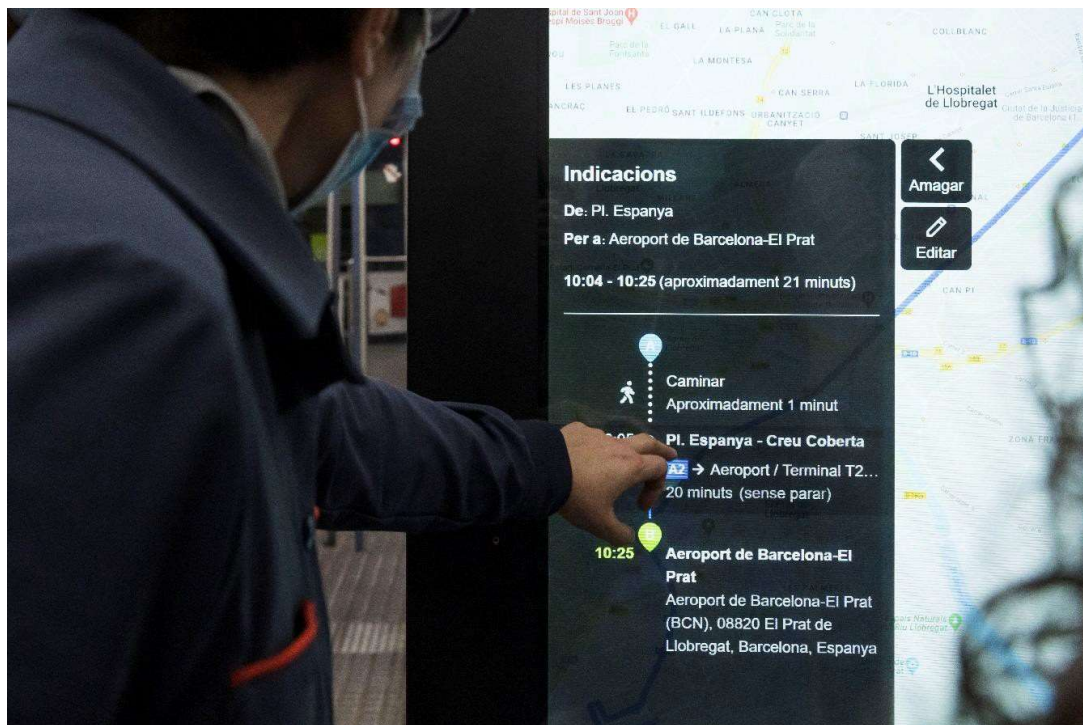
Kiosk interactive at the station of Placa Espanya.

Ferrocarrils de la Generalitat de Catalunya (FGC) has put into service new interactive information kiosks at its stations to improve service for transit users and facilitate the journey experience with public transport. These facilities provide real-time data of interest to users while traveling with information regarding the timetables, any incidences, scheduled service disruptions, or the possibility of completing the trip with other operators.

■ Press Release ■

The president of Ferrocarrils, Marta Subirà points out that to achieve that more people travel by public transport, **“what we need to do is facilitate this modal shift, so that people have all the needs covered in the moment what they travel by train and do it in an easy way and direct”**. Subirà remarks that the new digital kiosks fulfill this function **“making it possible for people traveling by rail to consult information about the station, the train, the itinerary, the surroundings of the station, and this will help them to make all the decisions to successfully complete their journey”**.

Marta Subirà recalls that **“ users are at the heart of Ferrocarrils' digitalization strategy and customer information is a key area ”** and emphasizes that people traveling with FGC can consult **“at what point in the journey is a train, know the degree of occupancy, travel with 5G connection between Pl. Espanya and Europto Fira, consult other data in the open data portal on line including the use of the car parks link”**. All the benefits that digitalization brings to mobility by public transport contribute to **“the fight against climate change and the improvement of metropolitan air quality ”**.



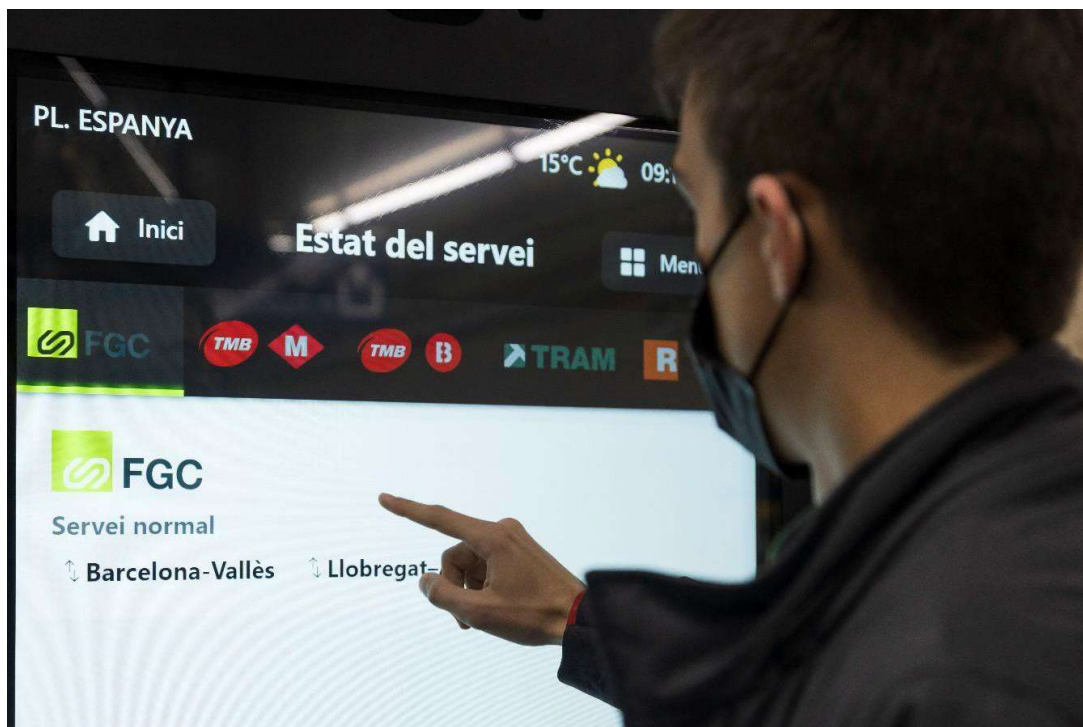
The kiosk shows the options in order to complete the journey with other operators.

■ Press Release ■

The data provided by these interactive kiosks, which have a touch screen and a light sensor, are organized in a menu where there is access to seven features in three languages: Catalan, Spanish and English:

- Schedule; permits users to consult information on the train schedules.
- Service changes to meet alterations in service, due to either planned or unplanned incidences.
- Maps of the network, with the details of all the lines and stations of FGC.
- A Travel Planner, with an underlying application using Google.
- Map of the environment, with maps of the station and of the neighborhood.
- Facilities, with information on the state of elevators i steps mechanical.
- FGC GeoTren application, with real-time information on train positioning and occupancy.

The information is global. It not only provides information on the railway network but also provides information on the service of other operators in order to facilitate intramodality and complement the travel experience, as long as it is open data.



■ Press Release ■

The kiosks are located in the lobby of the stations making it easy for both users to use it for real-time information, as well as tourists who can travel on the transport network. The kiosks, which are accessible to people with reduced mobility, also make it easier to consult information for those who do not have the FGC mobile application, or for those who are not used to making such inquiries on a mobile phone.

Les stations of Pl. Espanya and Europa Fira were the first of a total of 27 stations installed that have these kiosks. During the month of March, they have been installed in the following stations:

- Barcelona-Vallès line: Pl. Catalonia (there are two kiosks), Provence (there are two kiosks), Gràcia, Av. Tibidabo, Muntaner, Sarrià, Valldoreix, Sant Cugat, Volpelleres, Sant Joan, University Autonomous, Sabadell Square Major, Rubí, Terrassa Rambla and Vallparadís University.
- Llobregat-Anoia line: Plaça Espanya, Cornellà Riera, Europe | Fair, Igualada, Ildefons Cerdà, L'Hospitalet, Sant Josep, Sant Boi, Mill We Ciutat Cooperativa, Martorell Central and Manresa Alta.

Depending on public response, it is planned to install more interactive kiosks in the other stations of the railway network.

20 April of 2022